

ACHS is committed to supporting healthcare organisations in relation to the commencement of **mandatory short notice assessments**, announced by The Australian Commission on Safety and Quality in Health Care (the Commission).

OUR EXPERTISE IN SHORT NOTICE ASSESSMENT



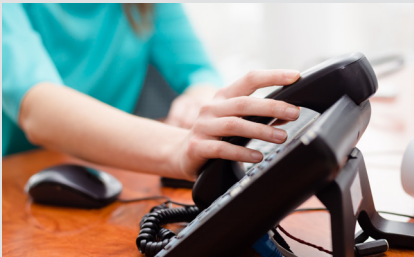
Supporting Short Notice Since 2017

Our expertise is built on years of knowledge while working in partnership with our member organisations and supporting the development of short notice assessments.



Well-established Systems & Processes

We have systems and processes in place to specifically cater for short notice assessments. These systems and processes were tested and optimised as we worked with a range of HSOs across Australia.



Knowledgeable Customer Services Team

A dedicated Customer Services Manager will work closely with you to assist you with the transition to short notice assessments and provide ongoing support throughout your accreditation process.



Experienced Assessors

Our cohort of Assessors and Lead Assessors are experienced in conducting short notice assessments. They will engage with your team to facilitate the assessment process.

...valuable support and guidance provided by our Customer Service Manager from the ACHS leading up to and during the event. We found the Assessment Team to be very engaged given this was our first Short Notice Assessment event.

- Illawarra Shoalhaven Local Health District (ISLHD) -

Mandatory short notice assessments to NSQHS Standards will commence **from July 2023**. Existing announced and voluntary short notice assessments will cease from that time for all Australian hospitals and day procedure services.

? WHY CHANGE

The Commission believes short notice assessments will support the continuous implementation of the NSQHS Standards, improve the veracity of accreditation and reduce the administrative burden of assessment processes on health services.

? WHO DOES IT AFFECT

This change applies to all Australian hospitals and day procedure services and all health service organisations (HSOs) where licencing requires accreditation to the NSQHS Standards.

? ACCESS RESOURCES

To find out more about Short Notice Assessment and access ACHS member resources, scan QR code or visit www.achs.org.au/sna



? WHAT IS INVOLVED

- A short notice assessment may occur at any time during a three-year accreditation cycle.
- An accreditation cycle is three years. Once mandatory short notice assessments commence, the cycle dates will remain the same regardless of when the assessment occurs.
- It will involve all applicable actions from the NSQHS Standards during a single assessment.
- HSOs routinely provide information to allow for planning of assessments.
- HSOs may identify up to 20 business days per accreditation cycle for exclusion of a short notice assessment.
- The notification period for assessment (24 hours, 48 hours or up to 4 weeks) will be determined by each State/Territory regulator.
- An entry meeting will occur to provide information regarding the proposed conduct, length and scope of the assessment.
- The lead assessor will arrange an exit meeting with a summary of the assessment outcomes.

Short notice survey has facilitated a change in attitude and culture around accreditation. ACHS staff made the process easy and worked collaboratively with us where there have been areas for improvement identified.

- Gosford Private Hospital -