



ACHSI Medal Citation

ACHS International Medal Winner 2016 – Dr Anthony Kai-yiu Lee Chief Hospital Manager and Medical Director, Union Hospital, Hong Kong

Dr Anthony K Y Lee is a strong leader and exponent of hospital accreditation in Hong Kong who has taken Union Hospital (UH) from a rudimentary form with less than 80 adult beds to its current position with 400 beds.

Dr Lee was a medical specialist by training, prior to focusing on clinical immunology and rheumatology. In these areas he pioneered the study of cell-mediated immunity and the application of immuno-fluorescence techniques in detecting auto-antibodies that made a major contribution to Hong Kong's medical development.

As well as being a renowned academic (as a former Adjunct Associate Professor, and a senior lecturer at University of Hong Kong), and scholar he has also been a notable hospital administrator.

As a prominent and vocal member of the Steering committee on Hospital Accreditation (with ACHS) set up by the Hong Kong Government since 2008 and Chairman of the Accreditation Committee of the Hong Kong Private Hospitals Association since 2009, he participated during a key maturing phase as Hong Kong undertook to push ahead with its significant plans for health accreditation. Under Dr Lee's leadership, UH has been one of the first five pioneer private hospitals in Hong Kong to attain early accreditation in 1999.

In year 2000, Dr Lee helped to bring in a UK-originated scheme to upgrade private hospital services. And when the Hong Kong Government launched the territory-wide Pilot Scheme of Hospital Accreditation by ACHS in 2009, Dr Lee became the lead advocate for it.

Dr Lee believes sustainable Continuous Quality Improvement (CQI) must be conditioned into all levels of staffing, through both permeation and cultivation. Dr Lee had an exciting vision for the Union Hospital when he became the Chief Hospital Manager & Medical Director in 1996.

Accountability, customer focus, patient safety, service excellence, professional integrity and teamwork were the key values to achieve. His vision was shared amongst hospital staff, and these values became the backbone of the implemented Quality Policy. CQI is not just another common acronym at Union Hospital, but is an established vision that underpins their customers' basic needs and expectations being met. It also frames staff efforts to get from "good" to "better" and encourage ongoing staff engagement in delivering service excellence.

Dr Lee is able to convey his vision of CQI in an inspiring manner to encourage staff at all levels to work proactively towards the common goal of providing "Caring, Reliable, and Empathetic" services.

27 October 2016